

What is wrong with this picture?



Record your ideas here:

How do you think they got here?

Record your ideas here:



Steven Thomson
Consulting Group LLC

When to Kaizen: Events, Workshops ... and Everyday

(Google "MRSC When to Kaizen" for my essay.)

Kaizen: Good change!

	Kaizen Events 5 days in a row, most of each day	Workshops 2 hours, once per week, 8-12 meetings
Strengths	Focused effort Less time spent reviewing Actions can be implemented sooner	Time between meetings for participants to collect data Time between meetings to reflect, see connections Allows time for coaching btwn mtgs
Weaknesses	Requires "B" team to cover work Participants often distracted by emails, other work	Repeated set-up and take down, room can change Norm setting, definition and context posters get beat up, lose relevance.
Facilitator's interests		
Indicators	Team members have basic knowledge of Lean concepts and principles Key Performance Indicators are defined and history is available	Lean is new to your organization. Need to define, collect data, and analyze KPIs
Riffs	3 day events Use time for structured observation / <i>gemba</i> walks	3-4 hours, every other week

What will support making everyday process improvements in your organization?



Steven Thomson
Consulting Group LLC